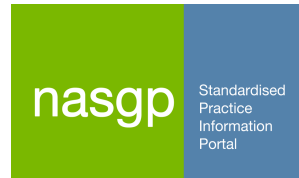# Standardised Practice Information Portal

The problem

90% of all patient contacts with the NHS occur in general practice, where access to information is key: surgeons operate, GPs communicate. A typical GP knows some 20,000 'bits' of clinical information that they can assimilate into clinical diagnoses and management plans within seconds but, to enact those plans, need access to around 200 items of non-clinical practice-specific information: policies, guidelines, phone numbers, email addresses, soft intelligence.

In a typical practice, staff and GPs waste up to two hours a day searching for non-clinical practice-specific information. This essential information arrives in a practice in many formats: email, attachments, verbal, post, fax, websites; from many sources: hospitals, clinics, meetings, learning events, internal policies; and is stored in many ways: inboxes, lever-arch folders, websites, shared drives, address books, human memory. The net result is that essential information is often not available at the point of need, introducing waste, frustration and unnecessary risk to the patient.

The solution

Designed by GPs, NASGP's Standardised Practice Information Portal (Spip) is the information air traffic control system for general practice, enabling a practice manager and any delegated GPs and staff to crowdsource all this disparate information onto one single online platform, wherever they are. Secure, searchable and centred around fulfilling the information needs of frontline GPs and staff , Spip is interactive and dynamic, equipping each practice with an evolving system memory. Spip's standardised format is particularly relevant for today's trend in GPs working across multiple sites and federated practices.

Incorporating a system quality reporting tool, an ability to synchronise with outside networks such as CCGs and hospitals, an information notification cascade, intra- and extra-practice message boards, Spip is affordable, requires no major software installation or extensive staff training and has a simple monthly or annual pricing plan that can be overseen by either the practice or its local networks.